



Nebraska Telephone and Broadband Assistance Program Terms and Conditions

The Nebraska Telephone and Broadband Assistance Program is available for qualifying customers of Great Plains Communications. Nebraska Telephone and Broadband Assistance Program assistance reduces the cost of basic, monthly local telephone service. Eligible consumers can receive discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating. Toll Blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

Nebraska Telephone and Broadband Assistance Program is administered by the Nebraska Public Service Commission.

Nebraska Telephone and Broadband Assistance Program Eligibility Information

Program Based Eligibility

To qualify for Nebraska Telephone and Broadband Assistance Program, subscribers must either have an income that is at or below 135% of the Federal Poverty Guidelines, or the subscriber, one or more of the subscriber's dependents, or the subscriber's household must receive benefits from one of the following assistance programs:

- Medicaid
- Supplement Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Supplemental Security Income (SSI)
- Children's Health Insurance Program/Kids Connection (SAM, MAC or EMAC)
- Veterans Pension Benefits and Survivors Benefits
- Income at or below 135% of Poverty Level

To receive an Nebraska Telephone and Broadband Assistance Program application, contact your local Health and Human Services agency caseworker or the Nebraska Public Service Commission
 1200 N Street, Suite 300
 PO Box 94927
 Lincoln, NE 68508-4927
 Phone: 402.47.13101
 Toll Free: 1.800.526.0017
 Website: [www.psc.nebraska.gov/ntips/ntaps_ntap.html](http://www.psc.nebraska.gov/ntips/ntips_ntap.html)

Nebraska Telephone and Broadband Assistant Program applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means.

Acceptable documentation of program-based eligibility includes: current or prior year’s statement of benefits from a qualifying state, federal or Tribal program; notice letter of participation in a qualifying state, federal or Tribal program; program participation documents; or another official document evidencing the consumer’s participation in a qualifying state, federal or Tribal program.

| 2016 Health and Human Services Poverty Guidelines | | | |
|--|-------------------------|---------------------|-------------------------|
| Number in Residence | 135% Guideline (Annual) | Number in Residence | 135% Guideline (Annual) |
| 1 | \$16,038.00 | 5 | \$38,3394.00 |
| 2 | \$21,627.00 | 6 | \$43,983.00 |
| 3 | \$27,216.00 | 7 | \$49,586.00 |
| 4 | \$32,805.00 | 8 | \$55,202.00 |
| For each additional person after 8, add \$5,616 to the annual guideline. | | | |

Income Based Eligibility

In addition, consumers are eligible for Nebraska Telephone and Broadband Assistance Program if their household income is at or below 135% of the federal poverty guidelines.

Acceptable documentation of income eligibility includes: prior year’s state, federal or Tribal tax return; current income statement from an employer or paycheck stub; social security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; unemployment/workmen’s compensation statement of benefits; federal or Tribal notice of letter participating in General Assistance; or a divorce decree or child support award or other official document containing income information.

Tribal Eligibility

A subscriber who lives on Tribal lands and is an eligible resident of Tribal lands is eligible for Tribal Lifeline service or Tribal Link Up if the subscriber, one or more of the subscriber’s dependents, or the subscriber’s household participates in any of the above-listed qualifying assistance programs or one of the following

Tribal-specific federal assistance programs: Bureau of Indian Affairs General Assistance; Tribally Administered Temporary Assistance for Needy Families; Head Start (if income eligibility criteria are met); or the Food Distribution Program on Indian Reservations (FDPIR). Tribal subscribers may also qualify if the household income is at or below 135% of the Federal Poverty Guidelines.

Tribal subscribers should contact Great Plains Communications for additional information on Tribal Lifeline and Tribal Link Up.

Numbers of Minutes-of-Use Provided as Part of Nebraska Telephone and Broadband Assistance Program Service

Great Plains Communications Voice Nebraska Telephone and Broadband Assistance Program service includes unlimited local minutes-of-use within the toll-free calling area. Great Plains Communications Voice Nebraska Telephone and Broadband Assistance Program Plan does not include any free minutes-of-use for toll. Toll is billed at the standard toll rate depending on which interexchange carrier the consumer subscribes to for toll service. As part of the Nebraska Telephone and Broadband Assistance Program service, Toll blocking is available to eligible consumers at no cost.

Rates

Subscribers may receive the Nebraska Telephone and Broadband Assistance Program credit on any type or grade of local service, including bundled services that are normally offered by Great Plains Communications. Advertised rates do not include any applicable taxes or surcharges.

Recertification of Nebraska Telephone and Broadband Assistance Program Eligibility

Nebraska Telephone and Broadband Assistance Program recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for Nebraska Telephone and Broadband Assistance Program will result in termination of the Nebraska Telephone and Broadband Assistance Program recipient's monthly Nebraska Telephone and Broadband Assistance Program discount and de-enrollment from Nebraska Telephone and Broadband Assistance Program.

Additional Nebraska Telephone and Broadband Assistance Program Information

Nebraska Telephone and Broadband Assistance Program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined as an individual or group of individuals who live together at the same address and share income and expenses. Nebraska Telephone and Broadband Assistance Program is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.