



G R E A T P L A I N S
C O M M U N I C A T I O N S

**Great Plains Communications
Long Distance Service Catalog**

EXHIBIT C

Great Plains Communications Long Distance State of Nebraska
Telecommunications Services Catalog First Revised Title Page 1
Issued: October 3, 2011 Effective: October 31, 2011

This catalog contains the regulations and rates applicable for the furnishing of access to operator services and providing directory assistance service and direct dial service by (T) Great Plains Communications (GPC) Long Distance, hereinafter (T) referred to as the Company, within the State of Nebraska. This catalog is on file with the Nebraska Public Service Commission.

TABLE OF CONTENTS

Explanation of Symbols.....Title Page 3
Definitions.....Title Page 4

1. General Regulations.....1-1
1.1 Undertaking of the Company.....1-1
1.2 Use of Service.....1-1
1.3 Payment of Charges.....1-1
1.4 Cancellation for Cause.....1-1
1.5 Credit and Deposit Requirements.....1-2
1.6 Obligations of the Customer.....1-4
1.7 Credit Allowances for Interruption.....1-5
1.8 Indebted Households.....1-5

2. Direct Dial Services and Toll-Free 8XX Service.....2-1
2.1 Description.....2-1
2.2 Terms and Conditions.....2-1

4. Operator Services.....4-1
4.1 Description.....4-1
4.2 Terms and Conditions.....4-1

5. Directory Assistance Services.....5-1
5.1 Description.....5-1
5.2 Terms and Conditions.....5-1
5.10 Conference Calling Service.....5-2
5.11 Description.....5-2
5.12 Terms and Conditions.....5-2
5.20 Special Fees and Charges.....5-2
5.21 Description.....5-2
5.22 Terms and Conditions.....5-2

6. Rate Application6-1
6.1 Service Components.....6-1

7. Rate List7-1
7.1 Service Component Charges.....7-1

(D)
(D)
(D)

(T)
(T)
(T)

EXPLANATION OF SYMBOLS

When changes are made on any catalog page, a revised page will be issued, canceling the page affected. Such changes will be identified through the use of the following symbols:

- (C) To signify changed regulation or rate.
- (D) To signify discontinued rate or regulation or text.
- (I) To signify increase.
- (M) To signify matter relocated without change.
- (N) To signify new rate, regulation, and/or text.
- (R) To signify reduction.
- (T) To signify a change in text but no change in rate or regulation.
- (Z) To signify a correction.

The above symbols will apply except where additional symbols are identified at the bottom of an individual page.

DEFINITIONS

(D)
(D)
(D)

Direct Dial Service - 1+ outbound long distance service.

Toll-free 8XX Service - Switched access 8XX calls that terminate over the customer's local telephone line(s).

Directory Assistance Services - Provides published and non-listed telephone numbers within Nebraska to requesting customers from the Company's territory.

Operator Services - Long distance service involving the services of a long distance operator.

Conference Calling Service - Enables several locations to take part in a call.

Carrier Administration Fee - Applies to all lines with an Interlata/Interstate PIC to Great Plains Communications Long Distance. Assists with the recovery of national costs associated with federal regulatory fees and administrative costs of providing long distance service.

1. GENERAL REGULATIONS

1.1 Undertaking of the Company

The Company will provide access to Operator Services, as well as, provide Directory Assistance, Direct Dial Service, Toll-free 8XX Service, and Conference Calling between points within the state of Nebraska continuously (24 hours per day, 7 days per week).

1.2 Use of Service

Neither customers nor their authorized users may use the services furnished by the Company for any unlawful purpose.

1.3 Payment of Charges/Late Payment Fee

Direct Dial Service, Toll-free 8XX Service, Conference Calling, and Directory Assistance charges will be billed in arrears and will appear on the customer's account statement. Prompt payment, as detailed on the statement, shall be expected.

If a bill is considered late or delinquent, a late fee will be assessed, calculated at 1.5 percent of the unpaid balance or \$10.00, whichever is higher. The late payment fee will apply to unpaid balances of \$5.01 or greater. (I)

1.4 Cancellation for Cause

The Company, by written notice to the customer, may immediately cancel the application for or discontinue service to the customer without incurring liability for any of the following reasons:

-Nonpayment of any sum due to the Company for service more than 15 days beyond the due date;

-Use of service in a fraudulent or suspected fraudulent manner;

-A violation of or failure to comply with any regulation governing the furnishing of service; or

-An order of the court or other government authority having jurisdiction which prohibits the Company from providing service.

1. GENERAL REGULATIONS

1.5 Credit and Deposit Requirements

(D)

(D)

1. GENERAL REGULATIONS (Cont'd.)

1.5 Credit and Deposit Requirements (Cont'd.)

(D)

(D)

1. GENERAL REGULATIONS (Cont'd.)

1.5 Credit and Deposit Requirements (Cont'd.)

(D)

(D)

1.6 Obligations of the Customer

The customer shall be responsible for the following:

- Establishing their identity in the course of communication as often as necessary
- Establishing the identity of the person(s) with whom connection is made at the called customer line(s)
- Prompt payment for calls completed

1. GENERAL REGULATIONS (Cont'd.)

1.7 Credit Allowances for Interruption

Customers who re-establish an intrastate Direct Dial call which has been involuntarily interrupted after the station has been reached may receive credit for the interrupted call, provided the Company is notified of the interruption. Interruptions due to the failure of power, equipment, or systems not provided by the Company will not receive credit allowances.

1.8 Indebted Households

Service may be denied to an indebted household.

2. DIRECT DIAL SERVICE AND TOLL-FREE SERVICE

(T)

2.1 Description

Direct Dial Service

Direct Dial Service is a 1+ outbound long distance service furnished by the Company between points within the state of Nebraska.

Toll-Free 8XX Service

Toll-free 8XX Service is a volume-sensitive long distance service. Switched 8XX calls are terminated over the customer's local telephone line.

(N)

|
(N)

2.2 Terms and Conditions

A. Direct Dial Service is generally offered twenty-four (24) hours a day, seven (7) days a week.

B. Direct Dial Service is offered from originating locations within the state of Nebraska. Calls may be placed to points within the state.

C. This service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that all such usage shall be subject to the provisions of this catalog.

D. Call timing begins when two-way communications are established. Answer detection is based on standard answer supervision methods. For billing purposes the minimum call duration is one minute. Usage after the initial period is billed in sixty (60) second increments.

E. Rates and Charges are listed in Section 7 of the Catalog.

(T)

F. From time to time, the Company may offer special promotions waiving the monthly rates or installation charges for certain features, services, or packages.

(D)

(D)

4. OPERATOR SERVICES

4.1 Description

Operator services are currently routed to other providers for the following types of calls and services:

Person to Person - Customer dialed "0-" call where the operator completes the call to a designated person or extension.

(D)
—
(D)

Collect - Customer dialed "0-" call where the operator completes the call and arranges billing to the called telephone number.

4.2 Terms and Conditions

- A. Operator services are generally offered twenty-four (24) hours per day, seven (7) days a week.
- B. These services are provided for use by the customer and may be used by others, when so authorized by the customer, providing that all such usage shall be subject to the provisions of this catalog.

5. DIRECTORY ASSISTANCE SERVICE

5.1 Description

Directory Assistance Service, as made available by the Company through this tariff, provides, upon customer initiated request from the Company's territory, published and non-listed telephone numbers within the state of Nebraska.

5.2 Terms and Conditions

A. Directory Assistance charges specified in this tariff apply when a customer initiates a call to Directory Assistance from the Company's serving territory and requests a telephone number within Nebraska.

B. Directory Assistance charges shall be billed to the customer on a per call basis. A maximum of two listings may be requested per call.

C. Rates and charges are listed in Section 7 of this catalog.

(T)

D. Directory Assistance charges are not applicable to:

1. Calls placed from residence telephones where a member of the customer's household has been certified by a qualified authority as unable to use a directory or from the business telephone of a certified customer where other assistance is not available. A qualified authority is defined as including doctors of medicine, optometrists, registered nurses, therapists, professional staffs of hospitals, institutions and public welfare agencies. Certification of physical disability sufficiently severe to prevent reading or using conventional reading materials may also be made by professional librarians or by any person whose competence in this area is acceptable to the Librarian of Congress of the United States. This exemption is limited to one-hundred (100) free calls a month. Any exempted customer making more than 100 calls a month will be billed at the regular Directory Assistance rate. The Directory Assistance provided under this exemption is for personal use only and may not be resold.

5. DIRECTORY ASSISTANCE SERVICE (Cont'd.)

5.2 Terms and Conditions (Cont'd.)

D. Directory Assistance charges are not applicable to
(Cont'd)

2. Calls placed to Directory Assistance by an operator
in connection with operator-handled local and
long distance calls.

5.10 CONFERENCE CALLING SERVICE

5.11 Description

Conference Calling Service enables users from
several locations to take part in a conversation.
Users dial in through a designated toll-free number
and passcode.

5.12 Terms and Conditions

A. Conference Call Services are available through a
reservation process.

B. Rates and Charges are listed in Section 7 of this
catalog.

5.20 SPECIAL FEES AND CHARGES

5.21 Description

Carrier Administration Fee

The Carrier Administration Fee is a monthly charge that
assists with the recovery of national costs associated with
federal regulatory fees and administrative costs of
providing long distance services.

(T)

Account Code Maintenance Charge

The Account Code Maintenance Charge will be applied when a
customer requests Department PIN number changes for special
billing.

(N)

(N)

5.22 Terms and Conditions

The Carrier Administration Fee applies to each line with an Interlata/Interstate PIC to Great Plains Communications Long Distance.

The Account Code Maintenance Charge is a non-recurring charge and applies per customer request. (N)
(N)

6. RATE APPLICATION

6.1 Service Components

A. Direct Dial Service includes usage sensitive charges and monthly recurring charges where applicable.

(D)

(D)

C. Directory Assistance and access to Operator Services include per call charges and surcharges.

D. Toll-free 8XX Service includes usage sensitive charges and monthly recurring charges where applicable.

7. RATE LIST

7.1 Service Component Charges

Message Telecommunications Services

<u>Direct Dial Service</u>	<u>Per Minute Intrastate</u>	<u>Per Minute Interstate</u>	<u>Monthly Fee</u>
Basic	\$0.21 (I)	\$0.21 (I)	None
OCP 1	\$0.17 (I)	\$0.17 (I)	\$ 3.95
OCP 2	\$0.16 (I)	\$0.16 (I)	\$ 5.95

Directory Assistance

	<u>Per Call</u>
Directory Assistance	\$1.99

	<u>Per Minute</u>
Directory Assistance Call Completion	\$0.50

<u>Toll-Free 8XX Service</u>	<u>Per Minute Intrastate</u>	<u>Per Minute Interstate</u>	<u>Monthly Fee</u>
Toll-Free 8XX Service	\$.19 (I)	\$.19 (I)	\$3.90 (I)
			<u>Surcharge Per Call</u>
Calls from a Payphone	\$.17	\$.17	\$.60
			<u>One-Time Charge</u>
Toll-Free Vanity Number			\$30.00

<u>Conference Calling Service</u>	<u>Per Minute Intrastate</u>	<u>Per Minute Interstate</u>
Per Location	\$.19 (I)	\$.19 (I)

Great Plains Communications Long Distance
Telecommunications Services Catalog
Issued: April 1, 2013

State of Nebraska
First Revised Page 7-2
Effective: May 1, 2013

<u>Special Fees and Charges</u>	<u>Monthly Fee (T)</u> <u>Per Interlata/Interstate PIC</u>	
Carrier Administration Fee	\$.99	
Account Code Maintenance Charge	<u>Non-recurring Charge</u> \$9.99	(N) (N)