

# ONLINE SIGN-UP

## STEP 1

Select the city from the drop-down. Start typing in the street address. Select the address with building number from the drop-down box. Click into the Apartment, Floor, and Suite box. Select the apartment number from that drop-down box. Click **Go**.



Shop Residential

To display pricing and offers available for your location, please enter an address.

**New Customer** **Existing Customer**  
Already a customer? Login to manage your services.

City: FREMONT

Street Address: 500  
500 N MAIN ST  
500 S JOHNSON RD  
500 S JOHNSON RD BLD 1  
500 S JOHNSON RD BLD 2  
500 S JOHNSON RD BLD 3

Go

## STEP 2

Select the services you want. The first screen will show all bundle options, but you can select individual services by clicking the service on the left side of the website. Click **Continue**. Go through the TV, Phone and Internet Options and Features. Click **Continue** when you're done selecting features for each service.

## STEP 3

Review your services. Click **Continue** to set up your account.

## STEP 4

You will then be asked for your name, phone number(s) and address. Fill out that screen and hit **Continue**.

## STEP 5

In step 5, you'll set up passwords for your account. There are two passwords you need - one for your SmartHub, your online account management system, and one for when calling into our Customer Response Center to verify your identity.

Requirements for your online account password are listed on the screen.

You can use anything for your other account password - favorite food, vacation spot, etc.

Shop

gpc.com/smarthub.coop/Shop.html#checkout/RESIDENTIAL/FRMT

Shop Residential 500 S JOHNSON RD BLD1 APT 100

My Bundle  
Add Bundle  
My Internet  
Options & Features  
Add Phone  
My TV  
Options & Features

**Checkout - Account Setup**  
Please provide the following information for your new account.

Review Cart Billing & Contact Account Setup Terms & Conditions Confirm

E-Mail Address: test@testemail.com

Password: [input]  
Confirm Password: [input] Password Strength: Strong

8 character minimum, 15 character maximum, at least one uppercase letter, at least one numeric character, at least one special character

Account Password (Allows you to make changes to your account): [input]

Go Back Continue

## STEP 6

Review your billing information and order. In the Comments box at the bottom, enter a password for your WiFi network and the date you want services set up. If no date is entered, your services will be set up and billing will start within 24 hours. Hit Submit. You should see a screen showing an Order Confirmation Number. You will also receive a confirmation email. This is your receipt that the order went through. Keep it for your records.

Log in | GPC Home Page

Order Confirmation Number 1279902

CUSTOMER NAME

Thank you for your order. A Customer Service Representative will contact you soon.  
[input]

Service Address  
500 S JOHNSON RD BLD1 APT 100, FRMT

Order Details Show Details

**Need assistance? Contact our Customer Response Center.**  
888-343-8014 | contactus@gpcom.com

